



# IT on your terms

In C&W, we know IT. We understand the IT world is not only hardware and software, nor is it defined as physical or virtual, or "on site" or hosted. There are no absolute truths. However, in C&W, we know the best solution is that which adapts to the needs of your business. For this reason, we have developed a set of services and solutions for you so you can create the appropriate IT infrastructure to implement your projects... on your terms!

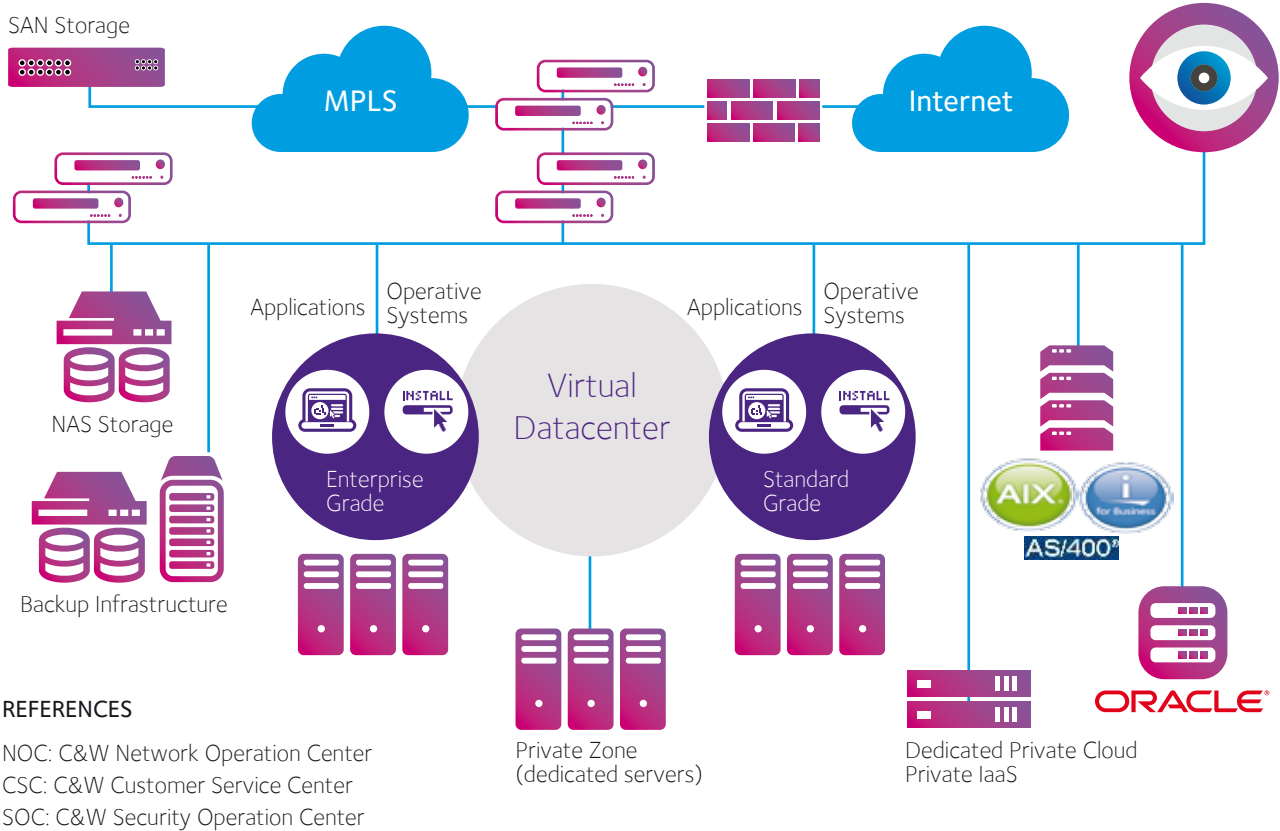
Our services are deployed through a set of solutions which include a datacenter, networking, hardware, software, automation and management tools, and state-of-the-art processes and procedures. All of this is supported by specialized human resources that allow us to provide a comprehensive service with the best standards on the market.

We provide support 24/7, 365 days a year. Our End-to-End solutions cover all main service layers (connectivity, datacenter, hardware, operating systems, and databases) and provide flexible architectures with predictable and affordable costs. All problems can be solved by a call to the specialists that will take care of your IT and communications issues quickly.

## Our commitment to you

We will always utilize top-quality IT equipment and software. We will maintain our team of experts and always be willing to provide you with the best possible support. No matter which your objectives are, C&W is your technology ally:

- Renew your IT infrastructure. Are your servers outdated? Do they need an upgrade? Talk to C&W. Let us help you find an innovative way to add capacity, manage your infrastructure, reduce the downtime caused by failures, and improve performance.
- Do you need to enable your IT to support the innovation of your business? With the flexibility we provide to create your IT infrastructure on your terms, you will be able to free up key IT resources to work with your business partners to develop creative business models, distribution channels, products, marketing campaigns, and much more.
- We ensure:
  - Greater security. We have a SOC to monitor the infrastructure 24/7.
  - Greater flexibility. Supporting multiple platforms and multiple delivery models allows you to choose the way you want your infrastructure to be implemented.
  - Greater responsibility. Our NOC is willing to provide you with support 24/7.



**REFERENCES**

NOC: C&W Network Operation Center  
 CSC: C&W Customer Service Center  
 SOC: C&W Security Operation Center

Flexibility to build your Cloud (physical, virtual, and hybrid Cloud) on your own terms:

**Managed IAAS (Infrastructure as a Service)**

- Managed Services.
- Multiplatform and hybrid platforms.
- Service levels.
- Predictable and flexible affordable models.

**Virtual Private Clouds**

- Management portal.
- Usage fee.
- Enterprise-Grade and/or Standard-Grade Clouds.
- Pay for what you consume.

**Virtual Datacenters**

- Set of resources that you modify as you want.
- Enterprise-Grade or Standard-Grade Clouds.
- Management portal.
- Pay by capacity.

**Private Zones**

- Your own dedicated physical server.
- Management portal.

**Dedicated Physical Private Clouds**

- Dedicated servers.
- Dedicated network.
- Can be delivered in the client’s facilities – talk to C&W’s team of experts.

**We support**

- IBM’s IOS (AS/400, IBM i).
- IBM AIX.
- MS-Windows.
- Linux.
- Solaris.

**Self-Management Portal**

- Management of resources (memory, disk, processing...).
- Creation and modification of Virtual Machines.
- Network and Firewall Rules.

A TEAM OF EXPERTS IS WORKING FOR YOU.  
 Our professionals are certified in VMware, Cisco, Citrix, Microsoft, IBM, Fortinet, Symantec, and Commvault, among other technologies.

