


ACCESSION MOBILE


Download the Accession Mobile App:

- Using your mobile device or tablet, go to the Google Play Store (Android devices) or the App Store (Apple devices)
- Search for [Accession Communicator]
Download the free app to your mobile device or tablet

Log into the Accession Mobile App for the First Time:

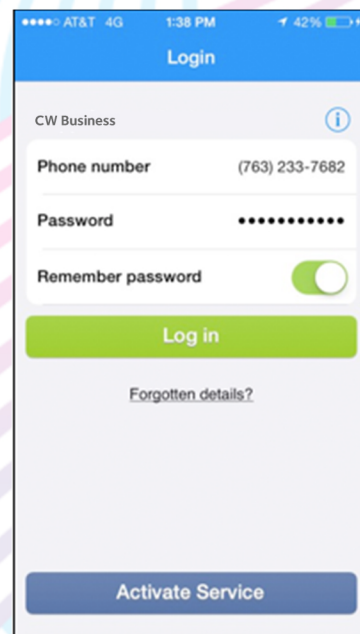
- Touch the [Accession] icon  on your home screen to open the Accession Mobile app
- Choose Carrier: select [CW Business]
- Touch [Accept] to agree to the terms of use
- Phone Number: enter your [10-digit Phone Number] and [Password] (provided by POPP)
- Touch [Log In]
- In the Move calls to Cellular (mobile devices only) field: touch the [Cellular Number] option, enter your [10-digit Cell Phone Number] and touch [Save]. Then touch [Next].
- After a brief tour, the Accession Mobile app will open

Log into the Accession Mobile App After Initial Installation:

- Touch the [Accession] icon  on your home screen to open the Accession Mobile app
- Phone Number: verify your [10-digit Phone Number] is correct
- Password: enter your [Password]
- Remember password: select this option to stay logged in
- Touch [Log in]

Click [Cancel] to bypass the new chat account screen


You have successfully installed Accession Desktop

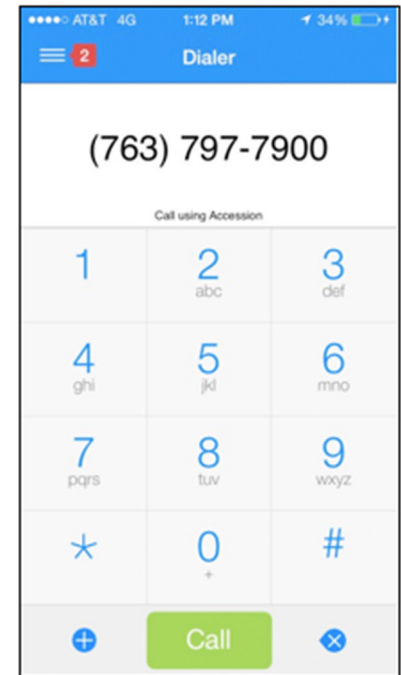


The screenshot shows the login interface of the Accession Mobile app. At the top, the status bar displays 'AT&T 4G', '1:38 PM', and '42%' battery. The app header is blue with the word 'Login' in white. Below the header, the carrier 'CW Business' is listed with an information icon. The form contains fields for 'Phone number' (pre-filled with '(763) 233-7682') and 'Password' (masked with dots). A 'Remember password' toggle switch is turned on. A green 'Log in' button is prominent, with a 'Forgotten details?' link below it. At the bottom, there is a blue 'Activate Service' button.

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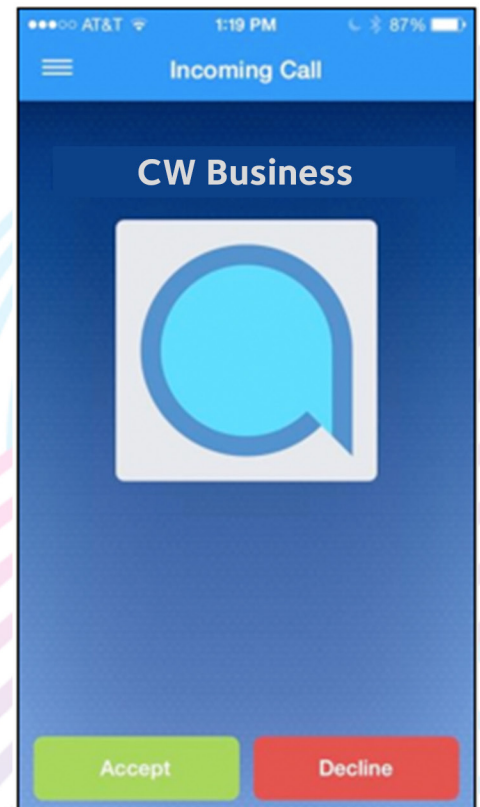
Make a Phone Call:

- Touch the [Menu] icon  in the upper-left corner of the screen
 - Touch the [Dialer] menu option to open the dial pad
 - Dial the [10-digit Phone Number]
 - Touch the green [Call] button to place the call
- Note: This app cannot be used for emergency (911) calling. On a smartphone, the app will force the cell phone to place the 911 call through your cell phone provider. On a tablet, the app will notify the user that 911 calls cannot be made.



Receive a Phone Call:

- When you receive an incoming call, the Accession screen will display the caller's name
Touch [Accept] to answer the call
- Touch [Decline] to decline the call. Declined calls are routed according to your Call
- Manager settings (if configured) or to your Hosted IP Phone System voice mail box.



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Options for a Call in Progress:





While a call is in progress, you can use these options:

- Mute: mutes your voice
- Keypad: opens dial pad
- Speaker: places call on speakerphone
- Switch: switches call from the Accession Mobile app to your mobile phone (if WiFi connection is poor or when leaving a WiFi coverage area). You will receive a call on your mobile phone and must answer to continue the call through your cell phone provider.
- Video: video is not supported
- End Call: hangs up



Menu Options:

Touch the menu icon  in the upper-left corner of the screen and access the following menu options:

- o Contacts: lists your company's Hosted IP Phone System users along with contacts saved on your mobile device/tablet. Touch a [Contact Name] to place a call to a contact.
- o Dialer: opens the dial pad in order to make calls
- o Call History: lists outgoing , incoming, , and missed  calls. Touch a [Name] or [Phone Number] to place a call to the selected number.
- o Messages: displays the number of new voice mail messages and lists them below. To play a message, touch the [Message] to select it and then touch [Play] .
- o Call Manager: Routes incoming calls. Send all calls to voice mail, ring your telephone, or apply rules you have configured in the End User CommPortal (if Advanced Call Manager is enabled). Note: Call Manager (Standard) is not supported in the Accession Mobile app.
- o Settings: access account settings and Help
- o Logout

