C&W Desktop Builder

Increase productivity through the implementation of virtual desktops!

C&W Desktop Builder provides users universal access to corporate information through virtual desktops and end-user devices (optional), which have a lifespan of approximately 10 years. This allows companies to save money on upgrading technology, maintaining the infrastructure, and human resources.

C&W Desktop Builder has two tools that allow companies to manage and provide new resources. One of the tools available allows for monitoring the usage of virtual desktops, chat to provide support, and a Help Desk (finalization of tasks and remote desktop). The other tool allows for the self-provisioning of usernames and virtual desktops, according to the pre-defined profiles, in a few minutes.

C&W Desktop Builder integrates with Office 365 to provide a full service through the Office and email-on-the-Cloud applications. A "turnkey" solution may be delivered, including end-user devices that are managed, supported, and maintained within this service.

Services

1 — Enterprise Virtual Desktop

Shared virtual desktop with Windows 7 or 8.
Users maximum: without limit.

Licensing
- Windows 7 or 8
- Java
- Windows Accesories*
- 2 Browsers
- Adobe
- Flash Player

* Paint, Calculator, etc.

2 — Enterprise Virtual Desktop

Shared virtual desktop with Windows 7 or 8.
Users maximum: 300.

Licensing
- Windows 7 or 8
- Java
- Windows Accesories*
- 2 Browsers
- Adobe
- Flash Player
- Office 365 Empresa
  - Full, installed Office applications Word, Excel, PowerPoint, Outlook, Publisher, and OneNote on up to 5 PCs or Macs per user.
  - Office on tablets and phones for the full, installed Office experience on up to 5 tablets and 5 phones per user.
  - Online versions of Office including Word, Excel and PowerPoint.
  - File storage and sharing with 1 TB storage per user.
  - Active Directory integrations.

3 — Enterprise Virtual Desktop

Shared virtual desktop with Windows 7 or 8.
Users maximum: without limit.

Licensing
- Windows 7 or 8
- Java
- Windows Accesories*
- 2 Browsers
- Adobe
- Flash Player
- Office 365 E1
  - Online versions of Office including Word, Excel and PowerPoint.
  - File storage and sharing with 1 TB storage per user.
  - Business class email, calendar, and contacts with a 50 GB inbox per user.
  - Unlimited online meetings, IM and HD video conferencing. Includes Skype for Business app.
  - Intranet site for your teams with customizable security settings.
  - Corporate social network to help employees collaborate across departments and locations.
  - Professional digital storytelling tools to create interactive reports, presentations, and more.
  - Personalized search and discovery across Office 365 using the Office Graph.
  - Corporate video portal for uploading and sharing your corporate videos across the company.
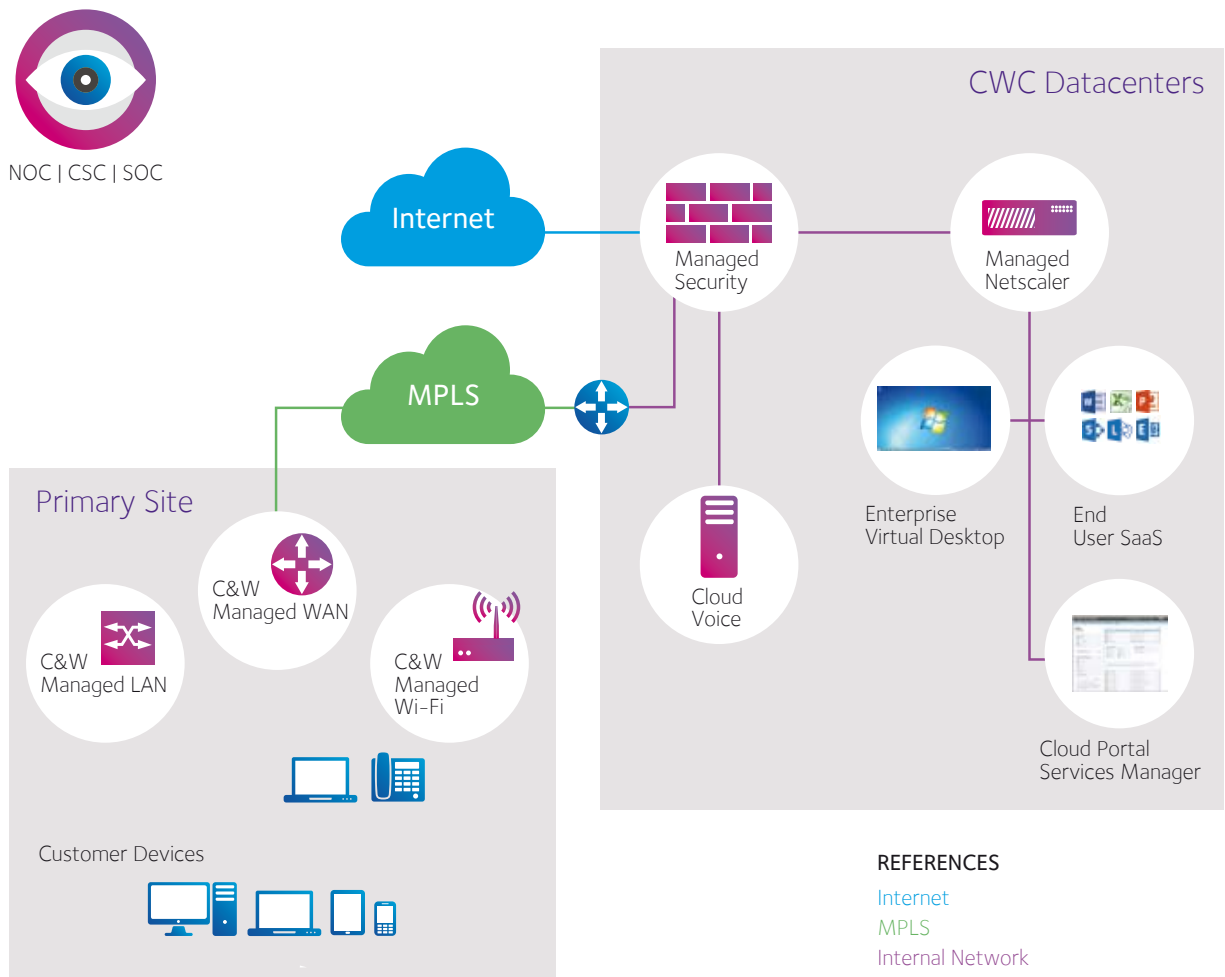 - Active Directory integrations.

Benefits

- Support 24/7, 365 days a year.
- Access to state-of-the-art infrastructure and software with no upfront investment.
- End-to-End Service Level Agreement (SLA): integration of connectivity, licensing, hardware, mobility, security and support.
- Self-provisioning of virtual desktops.
- Mobility of information (universal access).
- Backup of information on virtual desktops.
- Support tool available for the IT area, for the monitoring of virtual desktops, for the performance of virtual desktops tasks, and for the remote desktop that provides support to virtual desktops.
- Cost savings on support, management of stock parts of end-user devices, and updating applications.
- Protection of work with the solid security of virtual desktops.

Questions

How can I manage the users of my company to create, modify, and eliminate virtual desktops online?

How can I allow users to access information and applications from anywhere and on any device?

How can I have a turnkey service that provides me with a workforce solution for end-user devices and virtual desktops using Office applications?

How can I create users and assign tasks in real time?

How can I control applications used by users to prevent data leakage?

How can I reduce the costs of support for local and remote users?

C&W Desktop Builder Architecture

NOC | CSC | SOC

Internet

MPLS

CWC Datacenters

Managed Security

Managed Netscaler

Enterprise Virtual Desktop

End User SaaS

Cloud Voice

Cloud Portal Services Manager

Primary Site

C&W Managed WAN

C&W Managed LAN

C&W Managed Wi-Fi

Customer Devices

REFERENCES

Internet
MPLS
Internal Network
NOC: C&W Network Operation Center
CSC: C&W Customer Service Center
SOC: C&W Security Operation Center