



C&W End User Software as a Service



Access applications from anywhere, through the same interface, on any device, eliminating the problems of support to end users as well as licensing and updating costs.

C&W End User Software as a Service allows users to access applications securely from anywhere and through any device with a comprehensive corporate application store with a simple interface.

C&W End User Software as a Service eliminates operating costs because applications are managed and accessed from our world-class datacenters with a high-availability infrastructure and unlimited bandwidth.

C&W End User Software as a Service enhances users' experience and satisfaction while improving IT productivity and efficiency through a service which is installed, managed, and supported by experts.

Hosted Office



Service that allows the client to use basic office applications for performing their tasks.

For example:

- Excel
- Power Point
- Word

Hosted Sharepoint



This service allows for securely sharing corporate data. It can be synchronized with Active Directory and integrated with Hosted Exchange service.

Office 365



Office service in the Microsoft Cloud, where users can access Office, Sharepoint, and Lync services, according to the Office 365 plan that has been contracted.

Hosted Transparent Business



Allows for the creation of working groups and project management, including a record of remote users' daily activities, follow up on assigned tasks, and working hours spent on each project task.

Benefits

- Support 24/7, 365 days a year.
- Access to state-of-the-art infrastructure and software with no up-front investment.
- Maintenance and updates per application without blocking users' work.
- End-to-End Service Level Agreement (SLA): integration of connectivity, licensing, hardware, mobility, security and support.
- Access to applications managed by experts.
- Savings in costs for application support and management.
- Control of assignment of applications per user.
- Increase of applications and users by demand.
- Access to applications from anywhere and on any device.

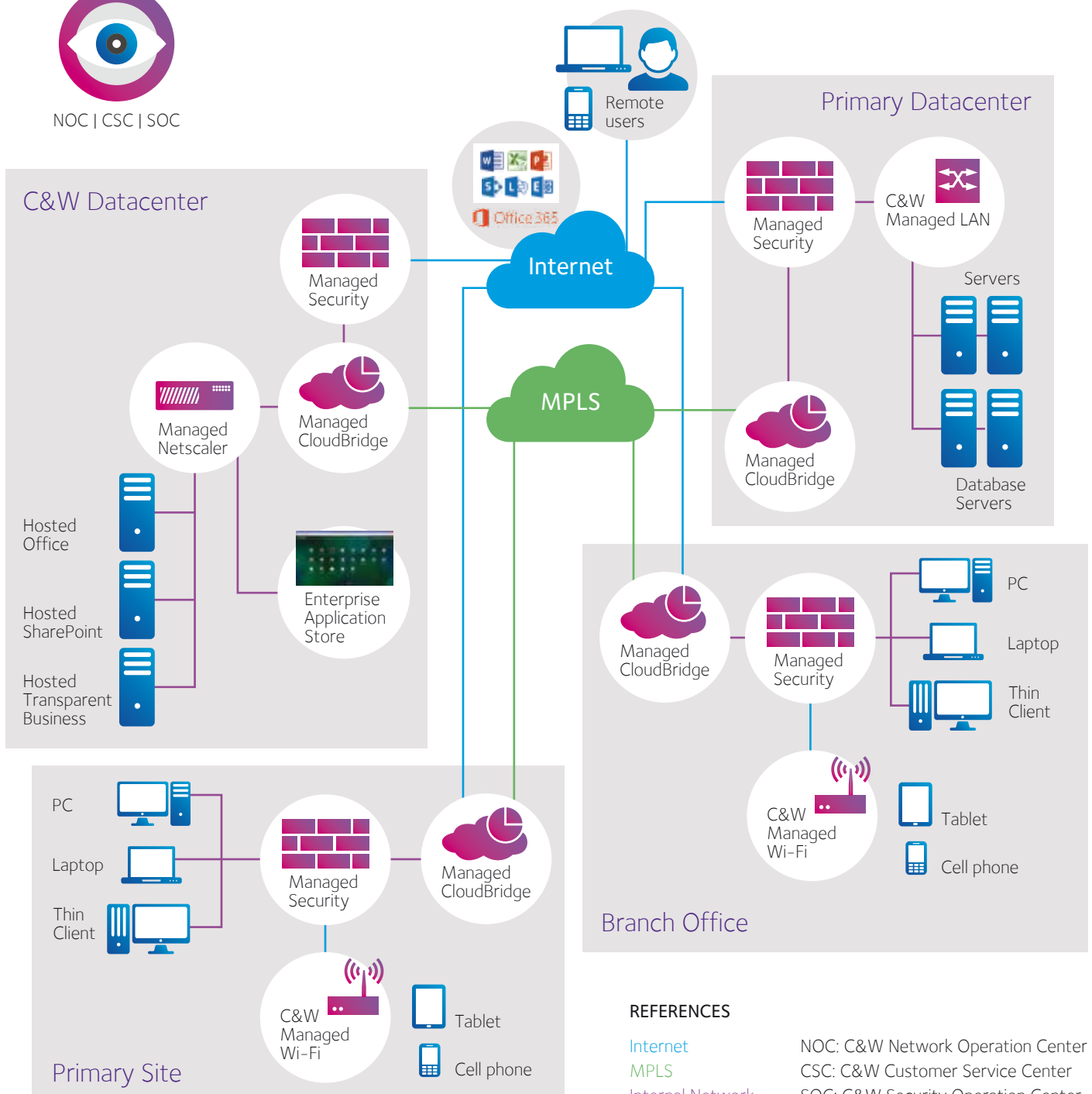
Questions

- How can I virtualize applications to provide mobility to my users?
- How can I reduce licensing costs for corporate applications?
- How can I control applications assigned to each user in a centralized way?
- How can I manage and update applications without affecting the work of users?
- How can I have applications installed in a world-class Datacenter and managed by experts?

C&W End User Software as a Service Architecture



NOC | CSC | SOC



REFERENCES

Internet
MPLS
Internal Network

NOC: C&W Network Operation Center
CSC: C&W Customer Service Center
SOC: C&W Security Operation Center